

The following rules and regulations have been established for the benefit of all users of the Queen City Sportsplex to assure the safe operation of the facility and to provide enjoyable recreation for all. Patrons are required to cooperate in observing these rules and to obey the instructions of the Queen City Sportsplex staff. Failure to follow the Rules and Regulations could result in serious injury and / or ejection from the Queen City Sportsplex, without refund and / or temporary / permanent suspension from the Queen City Sportsplex.

Queen City Sportsplex reserves the right to refuse admittance into the Facility when the capacity of the courts has been reached or when otherwise deemed necessary for the health, welfare, or safety of the patrons. The Manager on Duty and designated assistants are responsible for the operation of the courts. Their instructions must be followed at all times. Should disagreement arise, patrons are advised to contact the Director of Court Operations at 513-505-9813 or Director of Facility Operations at 513-483-0220

General Rules

- All guests using the Queen City Sportsplex do so at their own risk.
- No one will be allowed in the courts areas unless the facility is officially open, and staff are on duty. Entering the facility when it is not open to the public is trespassing and offenders are subject to police arrest.
- All persons entering the facility must pay the appropriate admission fee or present proof of a valid membership.
- Children under 12 years of age entering the facility must be accompanied by a guardian aged 16 or over who is responsible for direct supervision at all times.
- Cash register receipts are not valid for re-entry. Patrons leaving the facility and wishing to return that day must have a reentry pass.
- All sales are final. No refunds will be given for admission.
- Smoking and e-cigarettes are not permitted anywhere in the facility.
- No person shall photograph, video, or record an unrelated person or persons without the consent of the person or persons being photographed, videotaped, or recorded.
- Queen City Sportsplex reserves the right to inspect all bags, packages, or containers.
- Loitering will not be permitted on the facility grounds, within the facility or in the parking lot.

Attire

- Facility users must wear proper attire upon entry into the facility. Proper footwear, non-marking shoes, and shirts must be worn at all times.

Health & Safety Policies

- No person within the facility grounds (including parking lot) shall behave in such a manner as to jeopardize the safety and health of self and others. Such behavior, including but not limited to; intoxication, profane or inappropriate language, verbal or physical abuse of staff or patrons shall be grounds for expulsion and possibly police arrest.
- Running, boisterous or rough play, improper conduct causing undue disturbances on or about the facility area or any acts which would endanger any patron are prohibited.
- Queen City Sportsplex and members of the facility staff are not responsible for injuries, illness or disease suffered while on the premises.
- Food, chewing gum, and drinks, apart from sealed water bottles are not permitted on the courts.

Food & Beverage

- No coolers, food, or beverage may be brought into the facility. Food and beverages are available for purchase at the concession stand. Water, medical supplies, and baby food are the only exceptions.